

10.

Warranty

The warranty time is starting from the date of invoice. The warranty is valid on the condition that the customer adheres to the given instructions of installation, maintenance as well as general principles of maintenance of ventilation systems. The warranty is furthermore contingent on at least EU3 air filtration of supply air. Next condition is proved washing or cleaning (if washing is not allowed) at least once a year if more than 50 % of the airflow is distributed through microperforation and the fabric. 20 years guarantee is conditional upon soft start of the supply air or using tyres, arcs or tensioners in profiles. The product must not be exposed to chemicals, which could cause its erosion. Dripping water can be coloured by the fabric colour.

Warranty period

1. Customized textile diffusers and ducting designated for buildings (apart from the parts specified under Points 2 and 3)		
A	Fabrics: - Prihoda Classic (PMS, NMS), Prihoda Premium (PMI, NMI), Prihoda Recycled (PMSre, NMSre), including Prihoda Art - Prihoda Durable (NMR)	20 year
B	Fabrics: - Prihoda Plastic (NMF), Prihoda Light (PLS,NLS) , including Prihoda Art	5 year
C	Fabrics: Prihoda Foil (NLF), Prihoda Glass (NHE), Prihoda Translucent (NMT)	2 year
D	- other than the specified fabrics - graphics other than Prihoda Art	1 year

2. Serial and special products and parts			
- QuieTex - Lantern - Squairetex - Membrane diffuser	- Insulated duct - Double Ducting - Fabric Shutter - Equalizers	- Damper - Beat Absorber - LucentAir - Airport Ducting - Antistatic Design	2 year

3. Non-fabric accessories	
- Servomotors - Velcro - Zippers - Arcs, Tyres, Helix - Tensioners - Manually operated flap - Winches - Mounting material	5 year

Required conditions for diffusers with printing (other technology than Prihoda Art)

1. Ambient temperature within the range +10°C to + 40°C.
2. Do not iron.

PRIHODA holds certificates for:

- quality management system **ISO 9001**
- environmental management system **ISO 14001**